The George Mason University Graduate School of Education EDCD 791-002: Internship in Counseling (CRN 73371) Mondays 7:20- 10:00 PM; Innovation 338 Credits: 3; Fall 2013

Instructor: Karen Bagley, Ph.D. Email: kbagley@gmu.edu Phone: To be provided in class Office Hours: By appointment

#### **Course Description**

Prerequisites: Admission to the Counseling and Development Program; completion of the graduate program except for the internship; permission of advisor; overall GPA of 3.0; no grade of C in any skills courses [EDCD 603, EDCD 608, EDCD 609]; no more than two grades of C in any other graduate coursework required by the Counseling and Development program.

Provides supervised practice for minimum of 300 hours (for community agency students) in counseling setting similar to setting in which student may work. Skills and practice build on previous practicum experiences. Weekly graduate class emphasizes site processing. The supervised internship course is an arranged, supervised experience in counseling. The course is designed to provide students with advanced counseling skills to work with individuals, groups, and families, prevention program planning and development skills, and greater competency in using data to evaluate intervention and prevention programs. The course also aims to provide skills in working towards social justice, developing advanced multicultural counseling intervention skills, developing skills in leadership and advocacy in order to effectively design and implement community preventions. Thus the focus of the course will be on providing professional counseling within the parameters of the George Mason University Counseling and Development Program mission, e.g., multiculturalism, advocacy, leadership, and social justice.

During the university seminar students will present, discuss, review and conceptualize their counseling work, explore culturally specific interventions, explore the application of social justice to their counseling work, examine countertransference as it relates to counseling practice, plan and develop required activities, and examine their work within the context of the legal and ethical standards of practice. Students will design a mental health prevention program, utilize data to facilitate change within their internship sites, and explore the importance of process as it relates to personal and social change. Review of counseling session tapes, role plays, case presentations, discussion of professional issues, personal reactivities. Students are expected to assume and abide by ethical and legal guidelines in their sites and maintain confidentiality regarding clients. The course demands high levels of professional independence and responsibility. Students will be required to attend all scheduled course seminars with the faculty supervisor as well as ongoing regular supervisory sessions with their site supervisor.

Students are required to see at least two (2) clients (must include individuals, groups, and/or families) for a minimum of four (4) counseling sessions each. Everyone should have at least one group or family that they are working with during the semester. You will have opportunities to discuss cases and to strategize about techniques and interventions. Because of the serious nature of your work, it is essential that you discuss your reactions and feelings. Such discussions, however, cannot take place outside the context of a supervised class or the clinical site. It is unethical to discuss cases in other classes, with friends or relatives, or in social situations. Although such restraint is often difficult it is essential to maintain confidentiality. Violations of this principle in any form will be treated as a serious ethical/legal infraction. Please do discuss your cases in class and with your site-supervisor since supervision and advanced skill development is the primary purpose for meeting. If you have questions or concerns that need immediate attention, please contact your site or faculty supervisor. Do <u>not</u> wait for the weekly class meeting or weekly site supervision in case of an emergency with a client. This course provides supervised practice in a counseling

setting similar to the setting in which the student may work. This is a weekly graduate class with an emphasis on the counseling process.

## **COURSE OBJECTIVES:**

- 1. To provide an opportunity for practicing competencies developed throughout the graduate training program.
- 2. To provide an orientation to the organizational structure, protocol, relationships, and working conditions in community agency counseling settings.
- 3. To explore counseling strategies for individuals, groups, and families within a culturally diverse framework.
- 4. To stimulate the formulation of, and identification with, a professional role.
- 5. To provide an awareness and skills in facilitating the process of community and school integration and intervention in meeting the needs of clients.
- 6. To implement practices conducive to social justice and human rights.
- 7. To inculcate high standards of professional ethics; to give experience involving ethical decisionmaking and practice related to counseling.
- 8. To more effectively understand the nature of the changing role of the professional counselor that includes advocacy, leadership, and social justice.
- 9. To develop prevention programs within a community context.
- 10. To work collaboratively with colleagues from other disciplines in order to more effectively meet organizational goals.

# Relationship to C&D Program Goals and Professional Organization [Council for Accreditation of Counseling and Related Educational Programs-CACREP]:

The internship class is the culminating course for C&D graduate students. The internship experience is designed to enhance those skills acquired in the graduate program. The course will provide opportunities to refine advanced skills and reflect on ways to improve understanding and conceptual ability. Additional emphasis will be on C&D's basic mission statement, stressing the need for counselors to demonstrate Social Justice, Advocacy, Leadership, and Multicultural Competencies.

The class fulfills the requirements for the following professional organizations:

- Council for the Accreditation of Counseling and Related Educational Programs (CACREP) requirements that counselor education programs include the study of helping relationships.
  - CACREP-Section II.K.a: An understanding of all aspects of professional functioning; and
  - CACREP-Section SCP.D: Clinical Instruction.
- American Counseling Association (ACA) Code of Ethics requirement that counselors establish counselor education and training programs that integrate academic study and supervised practice.

## **Required Text**

None; Additional readings may be assigned by the instructor.

## **COURSE STRUCTURE:**

Students will meet in the seminar for the semester. Students are responsible to complete several assignments and engage in case processing on a weekly basis (dates for this will be assigned at the first class). It is important that you must submit the permission to tape form (available on Blackboard) and secure written permission prior to taping a session with a minor. Client cases will be discussed on an ongoing weekly basis. Classes will be devoted to student presentations, case reviews, role-play simulations, an exploration of countertransference, professional identity, and a discussion of clinical issues.

## **COURSE REQUIREMENTS**

1. <u>Class Participation (20 points).</u> Class participation and attendance are of **critical** importance for internship. Students are expected to fully participate in all classes and take the initiative for presenting their work for evaluation, as well as engaging in critical analysis and providing feedback of classmates' work. As part of your participation grade, you are required to give two (2)

presentations over the course of the semester (1 case, 1 topic). Handouts are not required for presentations, but any handouts distributed should not exceed one page in length. You are encouraged to share recordings of sessions during your case presentation. Additional details regarding the presentations, as well as dates for presenting will be discussed in class.

- 2. <u>A minimum of 300 hours in the field placement.</u> One hundred and twenty (120) of your field placement hours must be face-to-face counseling hours that include work with individuals, groups, and families. For PCLC students, one hundred and fifty (150) hours of face-to-face hours are required. Achieving the hours required to pass this class is the sole responsibility of the student. It is encouraged that you work with one group and/or family during the internship.
- 3. <u>Short-term Prevention Program (30 points).</u> In collaboration with the site and university supervisor, students should develop a Short-term Prevention Program addressing one problem facing their community agency site. This assignment is designed to encourage in-depth exploration of a special interest or area needing special attention at your training site. This program should be developed in conjunction with your university and site supervisors and address a need in the surrounding community. Programs should target a specific issue of concern. A five-page final prevention program summary will be required (one page on needs assessment, two pages describing the project, two pages describing the outcome). Students begin with a needs assessment, develop a proposal based on the needs assessment and research topic of interest, implement the prevention program, and submit a written five page summary of the project and the project outcome on **December 9th.** Presentations will be made in class regarding the prevention program on the 9th.
- 4. <u>Recordings and Transcripts (20 points).\*\*</u> Students must have two recordings and process notes to be handed in during the semester. You must include a signed "permission to record" form [See P&I Bb]. Recording 1 is the entire session. Recording 2 is a 15-20 minute segment. On each of the recording process notes, counseling themes and interventions should be summarized and analyzed, including whether the interventions were effective or ineffective. Strengths and weaknesses should also be included. All recordings and notes will be submitted to the instructor, due September 30<sup>th</sup> and November 8<sup>th</sup>.\*\* The instructor may request additional counseling recordings from students based on overall assessments by the instructor and the Site Supervisor.
- 5. <u>Supervision (30 points: on-site supervisor evaluation)</u>. Weekly supervisory sessions with your individual supervisor at your placement site are required. You will also meet with your University Supervisor for individual supervision on two occasions to be scheduled. During each supervision meeting, we will watch/listen to portions of your recorded session. Please cue your recording to a part of the session that you would like process with your University Supervisor. Site supervisors will complete mid-semester and final evaluations of each student. Students must pass these evaluations (receive a B or better) to pass the internship course.
- 6. <u>Client Surveys</u>. In order to gather data per requirements for the National Council for Accreditation of Teacher Education (NCATE) you will need to gather data on client outcomes. You will be responsible for administering to 3 clients a brief, five-question counseling survey. You may verbally ask your clients the questions in session and record the responses or give the clients a paper survey.

### **COURSE EVALUATION:**

### Grading

EDCD 791 is a pass or fail course. Students must achieve a passing grade in order to successfully complete/pass the requirements of the Internship. Included in the assignments is the requirement that the following must also be met to receive a passing grade:

- Completion of all assignments of acceptable quality, turned in by date due;
- Attendance at all classes and at internship site. More than one unexcused absence will result in not receiving credit for the course. Late arrivals to class count towards an unexcused absence.
- Active classroom participation, including providing constructive feedback and suggestions for classmates.
- Satisfactory mid-term and final evaluation from on-site supervisor. Supervisors will submit a formal evaluation midway through the semester and a final formal evaluation at the end of the semester. **Students who receive unsatisfactory supervisory evaluations (below average scores) may not pass the course.**
- Completion of the required field placement hours. <u>There are no exceptions to this rule. Students</u> <u>must complete all required hours to pass this course.</u>

Students will be evaluated on the course requirements as listed above. It is expected that all students will demonstrate skills through class participation, presentations, evaluations, and assigned projects and papers. Consultation with university and on-site supervisors regarding the intern's performance will occur during the semester and scores lower than a three on your final evaluation from your on-site supervisor could result in course failure. This course is a pass/fail class.

### GRADING:

Class Participation	20% (20 points)
Recorded Sessions/Transcripts (2)	20% (20 points)
<b>On-Site Supervisors Evaluation</b>	30% (30 points)
Short-term Prevention Program/Paper	30% (30 points)

### **INTERNSHIP VERIFICATION FORM REMINDERS:**

All students who are planning to pursue licensure should have their internship instructor fill out their verification of internship forms by the end of the semester. Failure to do so could result in delaying your LPC application process, since you must have your internship professor and site supervisor complete these forms. Verification of internship forms can be downloaded from the VA Board of Counseling website (www.dhp.state.va.us/counseling).

### **GRADUATION/EXIT INTERVIEW SURVEY REMINDERS:**

Students who plan to graduate in January or May 2014 should apply online for graduation by should visit the Registrar's office at <u>http://registrar.gmu.edu/graduation/index.html</u> for additional information regarding graduation procedures. You must file the graduation intent form online. These will be due September 30, 2013 for January graduates and ~February 21, 2014 for May graduates.

In addition, all graduating students should complete a C&D exit interview online survey. A link for this online survey will be emailed to you by the C&D faculty/staff towards the end of the semester. All exit interviews will be anonymous.

### **COLLEGE OF EDUCATION AND HUMAN DEVELOPMENT**

### TASKSTREAM REQUIREMENTS

Every student registered for any Counseling and Development course with a required performance-based assessment is required to submit this assessment to TaskStream (regardless of whether a course is an elective, a onetime course or part of an undergraduate minor): <a href="http://cehd.gmu.edu/api/taskstream">http://cehd.gmu.edu/api/taskstream</a>. Evaluation of the performance-based assessment by the course instructor will also be completed in TaskStream. Failure to submit the assessment to TaskStream will result in the course instructor reporting the course grade as Incomplete (IN). Unless the IN grade is changed upon completion of the required TaskStream submission, the IN will convert to an F nine weeks into the following semester.

### GMU POLICIES AND RESOURCES FOR STUDENTS

a. Students must adhere to the guidelines of the George Mason University Honor Code [See <u>http://oai.gmu.edu/honor-code/</u>].

b. Students must follow the university policy for Responsible Use of Computing [See <a href="http://universitypolicy.gmu.edu/policies/responsible-use-of-computing/">http://universitypolicy.gmu.edu/policies/responsible-use-of-computing/</a>]

c. Students are responsible for the content of university communications sent to their George Mason University email account and are required to activate their account and check it regularly. All communication from the university, college, school, and program will be sent to students solely through their Mason email account.

d. The George Mason University Counseling and Psychological Services (CAPS) staff consists of professional counseling and clinical psychologists, social workers, and counselors who offer a wide range of services (e.g., individual and group counseling, workshops and outreach programs) to enhance students' personal experience and academic performance [See <u>http://caps.gmu.edu/</u>].

e. Students with disabilities who seek accommodations in a course must be registered with the George Mason University Office of Disability Services (ODS) and inform their instructor, in writing, at the beginning of the semester [See <u>http://ods.gmu.edu/</u>].

f. Students must follow the university policy stating that all sound emitting devices shall be turned off during class unless otherwise authorized by the instructor.

g. The George Mason University Writing Center staff provides a variety of resources and services (e.g., tutoring, workshops, writing guides, handbooks) intended to support students as they work to construct and share knowledge through writing [See <u>http://writingcenter.gmu.edu/</u>].

## **Counseling & Development Program Professional Dispositions**

Professional Performance Criteria (Effective February 25, 2003).

The American Counseling Association (ACA) code of ethics requires counselors and counselor trainees to maintain standards of professional competence and possess good moral character. The Counseling and Development Program in the Graduate School of Education at George Mason University has adopted a set of professional performance criteria that is consistent with the ACA code of ethics. Please refer to the dispositions found on the C & D Homepage at:

http://gse.gmu.edu/programs/counseling/professional\_performance.htm

## CORE VALUES COMMITMENT

The College of Education & Human Development is committed to collaboration, ethical leadership, innovation, research-based practice, and social justice. Students are expected to adhere to these principles. <a href="http://cehd.gmu.edu/values/">http://cehd.gmu.edu/values/</a>

For additional information on the College of Education and Human Development, Graduate School of Education, please visit our website [See <a href="http://gse.gmu.edu/">http://gse.gmu.edu/</a> ].

## PLAGIARISM STATEMENT

Plagiarism means using the exact words, opinions, or factual information from another person without giving that person credit. Writers give credit through accepted documentation styles, such as parenthetical citation, footnotes, or endnotes; a simple listing of books and articles is not sufficient. Plagiarism is the equivalent of intellectual robbery and cannot be tolerated in an academic setting. Student writers are often confused as to what should be cited. Some think that only direct quotations need to be credited. While direct quotations do need citations, so do paraphrases and summaries of opinions or factual information formerly unknown to the writers or which the writers did not discover themselves. Exceptions for this include factual information which can be obtained from a variety of sources, the writers' own insights or findings from their own field research, and what has been termed common knowledge. What constitutes common knowledge can sometimes be precarious; what is common knowledge for one audience may not be so for another. In such situations, it is helpful, to keep the reader in mind and to think of citations as being "reader friendly." In other words, writers provide a citation for any piece of information that they

think their readers might want to investigate further. Not only is this attitude considerate of readers, it will almost certainly ensure that writers will never be guilty of plagiarism. (Statement of English Department at George Mason University)

## **COURSE SCHEDULE**

<u>Date</u>	<u>Topic</u>	<u>Assignments Due</u>	
August 26	Welcome Back; Review of Syllabus	Copy of liability insurance, if	
	Schedule Supervision* and Presentations	needed	
September 2	Labor Day—NO CLASS		
September 9	C&D Town Hall Meeting 6:45-7:45pm in Mason Hall	Supervision agreement (formerly	
	(Meese Conference Room); CLASS BEGINS 8p	called site contract), if needed	
	Licensure Requirements		
	Check-in/Case Processing		
	Individual supervision:		
September 16	Check-in/Case Processing	Prevention Program Proposal	
	Case /Topic presentation:		
	Individual supervision:		
September 23	Check-in/Case Processing		
	Case /Topic presentation:		
	Individual supervision:		
September 30	Class begins at 7:35 tonight so 755 & 791	<i>Turn in recording #1/process</i>	
	instructors can meet	notes	
	Check-in/Case Processing		
	Case /Topic presentation:		
	Individual supervision:		
October 7	Check-in		
	Case /Topic presentation:		
	Case /Topic presentation:		
	Individual supervision:		
October 14	Columbus Day Holiday —NO CLASS		
October 21	Check-in/Case Processing	Mid-Semester evaluations/Log of	
	Case /Topic presentation:	Hours	
	Individual supervision:		
October 28	Check-in/Case Processing		
	Case /Topic presentation:		
	Individual supervision:		
November 4	Check-in/Case Processing		
	Case /Topic presentation:		
	Individual supervision:		
November 11	Check-in/Case Processing	<i>Turn in tape #2/process notes</i>	
	Case /Topic presentation:		
	Individual supervision:		
November 18	Class begins at 7:35 tonight so 755 & 791		
	instructors can meet		
	Check-in/Case Processing		
	Case /Topic presentation:		
	Individual supervision:		
November 25	Check-in/Case Processing	Start LPC paperwork, as Drs.	
	Case /Topic presentation:	Bagley and Douglass will need to	

	Individual supervision:	sign	
December 2	Final Class/Case Wrap Ups	Prevention Program Papers Due	
	Case /Topic presentation:	Log of Hours**, Final Supervisor	
	Prevention Program Presentations	Evaluations***/Verification of	
		Internship Forms; C&D program	
		online exit surveys	

\* One individual supervision session will be scheduled outside of normal class time.

\*\* Final signed logs will be due to Dr. Bagley on 12/9/2013. You may bring them to my office in CAPS, fax them, or send them via snail mail/campus mail. Students will NOT receive a grade for this class if their logs and site evaluation forms are not turned in by the due date.

\*\*\*The two required performance-based assessments (see rubrics below) must also be uploaded to Taskstream by 12/9/13.

## **ASSESSMENT RUBRICS:**

	Excellent (4)	Above Average (3)	Average (2)	Below Average (1)	Poor (0)
	-Develops strong	-Develops strong	-Develops	-Develops adequate	-Does not develop
	therapeutic relationships	therapeutic relationships	adequate	therapeutic	adequate
	with most clients	with some clients	therapeutic	relationships with	therapeutic
			relationships with	some clients	relationships with
	-Independently develops	-Develops thorough case	most clients		any clients
	thorough case	conceptualizations with		-Relies on clinical	
	conceptualizations	clinical supervision	-Some evidence of	supervision to assist	-No evidence of
s	X 1 1 .1		case	with case	case
Counseling Skills	-Independently assesses most clients	-Appropriately assesses most clients with clinical	conceptualization	conceptualization	conceptualization
lg S			skills	-Relies on clinical	skills
elir	appropriately	supervision	-Some evidence of	supervision to assist	-No evidence of
sun			assessment skills	with assessment	assessment skills
Co			assessment skins	with assessment	assessment skins
	-Collegial at all times	-Collegial most of the time	-Improvement	-Improvement needed	-Improvement
	-	_	needed in one of	in two of the areas	needed in three or
	-On time for all	-On time for most	the areas		more of the areas
	appointments/meetings	appointments/meetings			
ц.					
sitic	-Displays effective	-Displays effective			
sod	interpersonal	interpersonal			
Dis	communication at all	communication most of the			
nal	times	time			
Professional Disposition	-Paperwork is well-	-Paperwork is adequate			
ofe	written and timely	r uper work is adequate			
Pr					

### COMMUNITY AGENCY FIELD EXPERIENCE RUBRIC SITE SUPERVISOR EVALUATION

		Descending second sta	T	Y	T
	-Always engaged in	-Engaged in supervision	-Improvement	-Improvement needed	-Improvement
E .	supervision	most of the time	needed in one of	in two of the areas	needed in three or
isic			the areas		more of the areas
erv	-Always prepared for	-Prepared for supervision			
odn	supervision	most of the time			
al S					
lice	-Always thoughtful and	-Thoughtful and reflective in			
Clin	reflective during	supervision most of the time			
of	supervision				
ion		-Open to feedback in			
zat	-Always open to feedback	supervision most of the time			
Utilization of Clinical Supervision	in supervision				
n					
	-Identifies multicultural	-Identifies multicultural	-Identifies	-Some identification of	-Unable to identify
	issues and integrates	issues and integrates	multicultural issues	multicultural issues,	multicultural
	culturally appropriate	culturally appropriate	and can integrate	but difficulty	issues
	interventions with all	interventions with most	culturally	integrating culturally	
ce	clients	clients	appropriate	appropriate	-Unable to identify
ısti			interventions with	interventions	social justice and
al Ju	-Identifies social justice	-Identifies social justice	clinical supervision		advocacy issues (0)
ocia	issues and advocates	issues and advocates	_	-Some identification of	
κ Sc	accordingly for all clients	accordingly for most clients	-Identifies social	social justice issues,	
al &			justice and	but difficulty	
tur			advocacy issues	advocating for clients	
cul			with clinical	-	
Multicultural & Social Justice Competency			supervision		
ΣŬ					
	-High levels of self-	-Good self-awareness	-Moderate levels of	-Limited evidence of	-No evidence of
	awareness		self-awareness	self-awareness	self-awareness
		-Demonstrates insight into			
	-Demonstrates insight	impact on others most the	-Some insight into	-Limited evidence of	-No evidence of
	into impact on others at	time	impact on others	insight into impact on	insight into impact
	all times		-	others	on others
s		-Ability to articulate	-Some awareness of		
nes	-Ability to clearly	strengths and weaknesses	strengths and	-Limited evidence of	-No evidence of
arei	articulate strengths and	most of the time	weaknesses	awareness of	awareness of
1W5	weaknesses at all times			strengths and	strengths and
Self-Awareness				weaknesses	weaknesses
Se					
L				1	

## COMMUNITY AGENCY COUNSELING OUTCOME RUBRIC

	(4) Client Response of Strongly Agree	(3) Client response of Mostly Agree	(2) Client response of Neutral	(1) Client response of Mostly Disagree	(0) Client response of Strongly Disagree
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	Item 1: Client satisfaction with counseling process	Item 2: Client satisfaction with progress on counseling goals	Item 3: Client's report of feeling understood by counselor	Item 4: Client satisfaction with counseling relationship	Item 5: Client's report of life improvement as a result of counseling
Client 1					
Client 2					
Client 3					
Average score for each item					